

## CROSSROADS PROGRAMS INC-10609321 - Corrective Action Report (Detail)

**Note:** The corrective action plan is required to correct any violation identified under the Administrative Review and must be applied to all schools in the SFA, as appropriate, to ensure that previously deficient practices and procedures are revised svste

Section	Form Subsection	Sponsor/Site Name	Question #	Due Date	Status
Group 1: CA Count (2)		CROSSROADS PROGRAMS INC-10609321		09/22/2025	CAP Accepted
<b>Corrective Action History</b>	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:21 PM CAP Accepted				
	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:21 PM CAP Accepted				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:15 AM Crossroads is closing their participation in the NSLP effective 10/1/25.				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:15 AM Crossroads is closing their participation in the NSLP effective 10/1/25.				
	Flagged by Corinne Santos-Hernandez 08/21/2025 03:10 PM "The After School Snack Program must be monitored within the first 4 weeks of operation each year. As discussed at the exit conference findings were found in this area. Explain in detail, how the finding(s) will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation."				
	Flagged by Corinne Santos-Hernandez 08/21/2025 03:10 PM "The program must be monitored within the first 4 weeks of operation each year. As discussed at the exit conference findings were found in this area. Explain in detail, how the finding(s) will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation."				
	Group 2: CA Count (2)		CROSSROADS PROGRAMS INC-10609321		09/22/2025

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**Note:** The corrective action plan is required to correct any violation identified under the Administrative Review and must be applied to all schools in the SFA, as appropriate, to ensure that previously deficient practices and procedures are revised svyste

Section	Form Subsection	Sponsor/Site Name	Question #	Due Date	Status
<b>Corrective Action History</b>	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:21 PM CAP Accepted				
	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:21 PM CAP Accepted				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:16 AM Crossroads is ending their participation in the NSLP effective 10/1/25				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:16 AM Crossroads is ending their participation in the NSLP effective 10/1/25				
	Flagged by Corinne Santos-Hernandez 08/21/2025 03:10 PM  SFA did not have both food safety inspections for the current school year. Schools participating in the school lunch and breakfast programs must, at least twice during the each school year, obtain a food safety inspection conducted by a State or local governmental agency responsible for food safety inspections.				
	SFA did not have documentation indicating that two food safety inspections were requested in the current school year. Schools participating in the school lunch and breakfast programs must, at least twice during the each school year, obtain a food safety inspection conducted by a State or local governmental agency responsible for food safety inspections. Describe in the corrective action how this will be corrected. SFA did not have both food safety inspections for the current school year. Schools participating in the school lunch and breakfast programs must, at least twice during the each school year, obtain a food safety inspection conducted by a State or local governmental agency responsible for food safety inspections. Describe in the corrective action how this will be corrected. Corrective Action must be applied SFA-wide.				
	Flagged by Corinne Santos-Hernandez 08/21/2025 03:10 PM  SFA did not have both food safety inspections for the current school year. Schools participating in the school lunch and breakfast programs must, at least twice during the each school year, obtain a food safety inspection conducted by a State or local governmental agency responsible for food safety inspections.				
SFA did not have documentation indicating that two food safety inspections were requested in the current school year. Schools participating in the school lunch and breakfast programs must, at least twice during the each school year, obtain a food safety inspection conducted by a State or local governmental agency responsible for food safety inspections. Describe in the corrective action how this will be corrected. SFA did not have both food safety inspections for the current school year. Schools participating in the school lunch and breakfast programs must, at least twice during the each school year, obtain a food safety inspection conducted by a State or local governmental agency responsible for food safety inspections. Describe in the corrective action how this will be corrected. Corrective Action must be applied SFA-wide.					
Group 3: CA Count (2)		CROSSROADS PROGRAMS INC-10609321		09/22/2025	CAP Accepted

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**Note:** The corrective action plan is required to correct any violation identified under the Administrative Review and must be applied to all schools in the SFA, as appropriate, to ensure that previously deficient practices and procedures are revised svst

Section	Form Subsection	Sponsor/Site Name	Question #	Due Date	Status
<b>Corrective Action History</b>	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:21 PM				
	CAP Accepted				
	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:21 PM				
	CAP Accepted				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:19 AM				
	Crossroads is ending their participation in NSLP effective 10/1/25. The cost of obtaining the required food/sanitation inspection has made participation cost prohibitive.				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:19 AM				
	Crossroads is ending their participation in NSLP effective 10/1/25. The cost of obtaining the required food/sanitation inspection has made participation cost prohibitive.				
	Flagged by Corinne Santos-Hernandez 08/21/2025 03:10 PM				
	Either only one, none or an outdated food safety inspection report was posted in a publicly visible location. SFA is responsible for obtaining two food safety inspections during the current school year and if current inspections are not already scheduled, SFA should request an inspection in writing from the Board of Health. Describe in the CAP how this will be corrected. Corrective Action must be applied SFA-wide.				
Flagged by Corinne Santos-Hernandez 08/21/2025 03:10 PM					
Either only one, none or an outdated food safety inspection report was posted in a publicly visible location. SFA is responsible for obtaining two food safety inspections during the current school year and if current inspections are not already scheduled, SFA should request an inspection in writing from the Board of Health. Describe in the CAP how this will be corrected. Corrective Action must be applied SFA-wide.					
Group 4: CA Count (2)		CROSSROADS PROGRAMS INC-10609321		09/22/2025	CAP Accepted

## CROSSROADS PROGRAMS INC-10609321 - Corrective Action Report (Detail)

**Note:** The corrective action plan is required to correct any violation identified under the Administrative Review and must be applied to all schools in the SFA, as appropriate, to ensure that previously deficient practices and procedures are revised systems.

Section	Form Subsection	Sponsor/Site Name	Question #	Due Date	Status
<b>Corrective Action History</b>	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:22 PM CAP Accepted				
	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:22 PM CAP Accepted				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:20 AM Crossroads is ending their participation in the NSLP programs effective 10/1/25.				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:20 AM Crossroads is ending their participation in the NSLP programs effective 10/1/25.				
	Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM SFA did not have a food safety plan implemented. Schools participating in the school lunch and breakfast programs must implement a food safety program for the preparation and service of meals that complies with Hazard Analysis Critical Control Point (HACCP) principles. Explain in detail, how the finding will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.				
	Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM SFA did not have a food safety plan implemented. Schools participating in the school lunch and breakfast programs must implement a food safety program for the preparation and service of meals that complies with Hazard Analysis Critical Control Point (HACCP) principles. Explain in detail, how the finding will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.				
	Group 5: CA Count (2)		CROSSROADS PROGRAMS INC-10609321		09/22/2025
	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:22 PM CAP Accepted				
	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:22 PM CAP Accepted				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:20 AM Crossroads has decided to end their participation in the NSLP effective 10/1/25.				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:20 AM Crossroads has decided to end their participation in the NSLP effective 10/1/25.				

# CROSSROADS PROGRAMS INC-10609321 - Corrective Action Report (Detail)

**Note:** The corrective action plan is required to correct any violation identified under the Administrative Review and must be applied to all schools in the SFA, as appropriate, to ensure that previously deficient practices and procedures are revised svst

<b>Corrective Action History</b>	Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM  At breakfast and lunch, all required meal components must be offered to students daily. When planning menus, the SFA must make sure that all 3 components of the reimbursable breakfast, in minimum daily and weekly requirements, are offered. Daily production records and supporting documentation (including but not limited to standardized recipes, food labels, CN Labels, manufacturer product formulation statements, USDA Foods Information Sheets, etc.) must be used to make sure menus are in compliance with the meal pattern. Explain in detail, how the finding will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.  * Review period from week of July 13th to the 19th of 2025, daily and weekly requirements for WG was not met. Milk served was only 1% white milk for the review month and vegetable subgroup was not met for the week - red/orange, dark green and legumes. Not providing 2 types of milk is a repeat violation. Meals from the review month and day of review will be taken back.  * Production Records for the review period and day or review needs to revised to include the correct recipe #, portion size, and creditable meal component contribution (example: vegetable sub-groups should be documented under the correct sub-group category)				
	Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM  At breakfast and lunch, all required meal components must be offered to students daily. When planning menus, the SFA must make sure that all 3 components of the reimbursable breakfast, in minimum daily and weekly requirements, are offered. Daily production records and supporting documentation (including but not limited to standardized recipes, food labels, CN Labels, manufacturer product formulation statements, USDA Foods Information Sheets, etc.) must be used to make sure menus are in compliance with the meal pattern. Explain in detail, how the finding will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.  * Review period from week of July 13th to the 19th of 2025, daily and weekly requirements for WG was not met. Milk served was only 1% white milk for the review month and vegetable subgroup was not met for the week - red/orange, dark green and legumes. Not providing 2 types of milk is a repeat violation for Maxine's House. All meals will be taken back for the review month. Milk was corrected on the day of review.  * Production Records for the review period and day or review needs to revised to include the correct recipe #, portion size, and creditable meal component contribution (example: vegetable sub-groups should be documented under the correct sub-group category)				
Group 6: CA Count (2)		CROSSROADS PROGRAMS INC-10609321		09/22/2025	CAP Accepted

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Section	Form Subsection	Sponsor/Site Name	Question #	Due Date	Status
<b>Corrective Action History</b>	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:22 PM				
	CAP Accepted				
	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:22 PM				
	CAP Accepted				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:21 AM				
	Crossroads has decided to end their participation in the NSLP effective 10/1/25.				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:21 AM				
	Crossroads has decided to end their participation in the NSLP effective 10/1/25.				
Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM					
Acceptable education or enrichment activities must be conducted before, during or after the snack meal service. As discussed at the exit conference findings were found in this area. Explain in detail, how the finding(s) will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.					
Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM					
Acceptable education or enrichment activities must be conducted before, during or after the snack meal service. As discussed at the exit conference findings were found in this area. Explain in detail, how the finding(s) will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.					
Group 7: CA Count (3)		CROSSROADS PROGRAMS INC-10609321		09/22/2025	CAP Accepted

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Section	Form Subsection	Sponsor/Site Name	Question #	Due Date	Status
<b>Corrective Action History</b>	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:22 PM				
	CAP Accepted				
	Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:22 PM				
	CAP Accepted				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:22 AM				
	Crossroads has decided to end their participation in the NSLP effective 10/1/25.				
	Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:22 AM				
	Crossroads has decided to end their participation in the NSLP effective 10/1/25.				
	Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM				
	<p>All SFAs must conduct an on-site accountability review of breakfast prior to February 1st each school year. The NSLP and SBP On-Site Review Form (#142) must be used. Accountability reviews must be conducted by an SFA employee. Explain in detail, how the finding will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.</p> <p>*On-site accountability review for breakfast was not provided. Only lunch was completed for the sites.</p>				
Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM					
<p>All SFAs must conduct an on-site accountability review of breakfast prior to February 1st each school year. The NSLP and SBP On-Site Review Form (#142) must be used. Accountability reviews must be conducted by an SFA employee. Explain in detail, how the finding will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.</p>					
Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM					
<p>All SFAs must conduct, at a minimum, one on-site accountability review of each school's breakfast and lunch programs under its sponsorship by February 1st each year. The on-site review must be conducted by a SFA employee. The The NSLP and SBP On-Site Review Form (#142) must be used.</p> <p>The On-site Accountability Review was only provided for lunch and not provided for breakfast.</p> <p>Explain, in detail, how the finding will be corrected and the measures taken to ensure that it will not reoccur in the future. Indicate the date of implementation.</p>					

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Section	Form Subsection	Sponsor/Site Name	Question #	Due Date	Status
Group 8: CA Count (2)		CROSSROADS PROGRAMS INC-10609321		09/22/2025	CAP Accepted
<b>Corrective Action History</b>	<p>Corrective Action Plan: Accepted by Corinne Santos-Hernandez 09/22/2025 01:23 PM</p> <p>CAP Accepted</p>				
	<p>Corrective Action Plan: Submitted by Marisa Silva 09/19/2025 10:23 AM</p> <p>Crossroads has decided to end their participation in the NSLP effective 10/1/25.</p>				
<p>Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM</p> <p>Portion sizes offered for each required breakfast and lunch component must meet daily and weekly minimum requirements for the appropriate grade group (K-5, 6-8, K-8, 9-12). When planning menus, refer to the Lunch Meal Pattern Charts, available on the Department of Agriculture Forms web site for specific requirements. To determine the creditable amount for each menu item's contribution to the meal pattern, refer to the following resources: Child Nutrition (CN) Labels, Signed Manufacturers Product Formulation Statements, USDA Food Buying Guide, Whole Grain Rich (WGR) Resource, USDA Foods Information Sheets. Explain, in detail how the finding will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.</p>					
<p>* On 8/13/25 for breakfast observation, whole grain oz equivalence did not meet the daily minimum requirement. For breakfast and lunch, the milk served was only 1% white milk and carrots served was only 1/2 cup portion.</p>					
<p>Flagged by Corinne Santos-Hernandez 08/21/2025 03:11 PM</p> <p>A minimum of two varieties of fluid milk must be offered throughout the breakfast and lunch meals service on all reimbursable meal service lines/serving areas. Allowable varieties are flavored or unflavored fat free milk, unflavored or flavored low fat (1%) milk, fat free or low fat lactose reduced/lactose free milk. Failure to fix identified issues may also lead to fiscal action/repeat violations in subsequent reviews as these are Performance Standard 2 (PS2) violations.</p> <p>*8/13/25 - only 1% white milk was served for breakfast and lunch.</p> <p>Explain in detail, how the finding will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.</p>					

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Section	Form Subsection	Sponsor/Site Name	Question #	Due Date	Status
Afterschool Snack Program	Afterschool Snack Program (Other Programs)	Kerri's House-12301		09/22/2025	Flagged
<b>Corrective Action History</b>	Flagged by Corinne Santos-Hernandez 08/21/2025 01:54 PM "The program must be monitored within the first 4 weeks of operation each year. As discussed at the exit conference findings were found in this area. Explain in detail, how the finding(s) will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation."				
Afterschool Snack Program	Afterschool Snack Program (Other Programs)	Kerri's House-12301		09/22/2025	Flagged
<b>Corrective Action History</b>	Flagged by Corinne Santos-Hernandez 08/21/2025 01:54 PM Acceptable education or enrichment activities must be conducted before, during or after the snack meal service. As discussed at the exit conference findings were found in this area. Explain in detail, how the finding(s) will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.				
Afterschool Snack Program	Afterschool Snack Program (Other Programs)	Maxine's House-13041		09/22/2025	Flagged
<b>Corrective Action History</b>	Flagged by Corinne Santos-Hernandez 08/21/2025 01:54 PM "The After School Snack Program must be monitored within the first 4 weeks of operation each year. As discussed at the exit conference findings were found in this area. Explain in detail, how the finding(s) will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation."				
Afterschool Snack Program	Afterschool Snack Program (Other Programs)	Maxine's House-13041		09/22/2025	Flagged
<b>Corrective Action History</b>	Flagged by Corinne Santos-Hernandez 08/21/2025 01:54 PM Acceptable education or enrichment activities must be conducted before, during or after the snack meal service. As discussed at the exit conference findings were found in this area. Explain in detail, how the finding(s) will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.				
Afterschool Snack Program	Afterschool Snack Program (Other Programs)	Maxine's House-13041		09/22/2025	Flagged
<b>Corrective Action History</b>	Flagged by Corinne Santos-Hernandez 08/21/2025 01:54 PM Snack counts must be properly counted and claimed. As discussed at the exit conference findings were found in this area. Explain in detail, how the finding(s) will be corrected and the measures taken to ensure that it will not reoccur in the future. Corrective Action must be applied SFA-wide. Indicate the date of implementation.				

### Report Selections

Flagged, CAP Submitted, CAP Rejected, CAP Accepted, CAP Removed, Problem resolved, Re-Flagged